



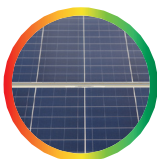
New Offer

Need advice on how to improve the energy efficiency of your home?

Our HERO (Home Energy Retrofit Offer) advisers can help.

We can help identify grant funding, or support households who are able to self-fund, with trusted advice on the steps to take to install energy efficiency measures or clean heating.

We aim to provide households with the knowledge and confidence to make informed decisions about investing in their homes.



We can provide advice to all private sector households (Homeowners and Private Tenants) however additional support may be provided where:

- A:** Your household income is under £31,000 gross, or
- B:** You're in receipt of benefits, or
- C:** Your circumstances put you at risk if living in a cold home (underlying health conditions for example).

- AND**
- Your home does not already have an Energy Performance Certificate (EPC) rating of A, B, or C, or
 - Your home does not have an EPC and was built before 1991.



For further details scan the QR code or visit www.leicestershire.gov.uk/retrofit

Please note: You may be asked to provide evidence of circumstances.

How does it work? **Apply now.**



Call our **Warm Homes service** on **0116 305 2524**.

Monday to Friday, 9:00am – 4:30pm] An answer phone is available out of hours.

Or visit www.leicestershire.gov.uk/retrofit to complete the application form.



Context

UK housing stock is typically old and inefficient meaning it's more difficult to maintain affordable warmth and comfort. Many homes would benefit from retrofit, meaning to install improvements to existing housing such as insulation.



Community Engagement

We will be hosting and attending events across the county to provide information on home energy retrofit, grants and finance. Look out for the retrofit dolls-house showing a how a home might be upgraded to be more energy efficient.



Advice

Residents can speak to our team to seek advice on what improvements may be suitable for their home and where to start, including if there is any grant funding support.

We may be able to offer further support to low income households or eligible residents requiring face to face support at home. This may include arranging a free survey and advice report to pinpoint the most effective measures.



Installation

We will support applications to grant funding or signpost to TrustMark registered installers or green finance offers.



Follow-up

We want to measure the impact of our advice and any improvements made to homes. We will contact you to gather feedback and provide further advice.

Where can I find more information?

Visit our website to find out more or speak to our Warm Homes team.

Visit www.leicestershire.gov.uk/retrofit or call **0116 305 2524**

